

Aon Active Health Exchange™

Quick Guide

Know how to find what you need—when you need it!

nmg.makeityoursource.com

make it yours



Enroll: Get the coverage you need.

Choose Your Benefits

Get Ready Now and Enroll Before Your Deadline

The Aon Active Health Exchange™ makes it easy to find the right fit. Just choose your coverage level, the price you want to pay, and the insurance carrier you want to work with.



Get Up to Speed

Visit the Make It Yours website at nmg.makeityoursource.com.

- Watch quick videos to see what the exchange is all about.
- Compare the coverage levels side-by-side.
- Get to know the carriers through [Your Carrier Connection](#)—get overviews, compare specially designed programs, and access preview sites to see provider networks and prescription drug information.
- Review other enrollment options including accident insurance, critical illness insurance, hospital indemnity insurance, Flexible Spending Accounts (FSAs), long-term disability, accidental death and personal loss coverage, and term life insurance.
- Review the legal notices (e.g., Prescription Drug & Medicare, HIPAA Privacy Notice, COBRA Notice, CHIP).



Enroll

Log on to [NMGbenefits.com](https://nmgbenefits.com) and click **Enroll Now**. Or, you can enroll through the Aight Mobile app (available through the Apple App Store or Google Play).

- Get fast answers about the best medical options for your situation by sharing what's important to you.
- See how others evaluated the health insurance carriers by looking at carrier ratings for customer service, provider networks, and online experience.
- See your benefit prices through July 31, 2025.

Once you've completed your enrollment online, you can view your future coverages and follow-ups on a confirmation page. You can also view this information through [NMGbenefits.com](https://nmgbenefits.com) anytime before your benefits begin.



Remember, you must enroll to have coverage through NMG. If you don't enroll within 30 days of your hire date, you'll have: No medical, prescription drug, dental, or vision coverage, and no Flexible Spending Account (FSA).

Covering a spouse/domestic partner under our medical plan? You must certify whether or not your spouse/domestic partner has access to medical coverage elsewhere. If you don't certify, the spouse/domestic partner subsidy differential will be applied.

Use Your Benefits

Throughout the year, there are lots of ways to stay on top of your health, and to make the most of your benefits and your health care dollars. Make sure you're up-to-speed before your benefits take effect.



Get the Inside Scoop

Visit the Make It Yours website at nmg.makeityoursource.com.

- Get insider tips for “how to work the health care system” on many topics.
- Make the most of your benefits and your health care dollars.



Manage Your Benefits

Log on to [NMGbenefits.com](https://nmgbenefits.com) or the Alight mobile app.

- See what's covered and who you're covering.
- Review your beneficiary designations to make sure they are current.
- Make benefits changes when your life changes (e.g., marriage, birth of a child).



Stay in Step with Your Carrier

Once your coverage begins, register on the [insurance carrier](#) member site (you can get to it from the Make It Yours website).

- Keep track of your provider bills and payments online (once the plan year begins).
- Take advantage of all that your carrier offers which may include virtual care, lifestyle coaching and fitness discounts, and mental health support.



Questions?

Once logged on to [NMGbenefits.com](https://nmgbenefits.com), look for the “Need Help?” icon to ask Lisa, your virtual assistant, any questions you may have. Lisa can also connect you with a web chat representative and other helpful resources. Or, you can call the Neiman Marcus Group Benefit Service Center at **1.866.673.0462** from 8:00 a.m. to 8:00 p.m. ET, Monday through Friday. For additional support, you can schedule an appointment with a customer service representative through [NMGbenefits.com](https://nmgbenefits.com). English- and Spanish-speaking representatives are available.

Personal Health Pros are available to help you understand your benefits, find high-quality care, and resolve coverage or claims issues. You can reach a Health Pro by emailing NMGHealthPro@alight.com or calling **1.866.279.2719** from 9:00 a.m. to 9:00 p.m. ET, Monday through Friday.